

fourteen

chapel street

llandudno

LL30 2SY

### **Access/Mission Statement:**

We are proud to provide all guests with comfortable accommodation to a high quality with a dedicated team showing commitment to customer service and welcoming guests throughout their stay.

- Access from the front of the property along a paving stone path leads to a front door with one small step up and over a Macclesfield step.
- Assistance is available to guests with luggage.
- There are 3 double bedrooms each with ensuite shower room; Room One and 2 are located on the first floor and Room 4 on the half landing above.
- There is a staircase to the bedrooms and the corridors are wide and well lit with good interior colours.
- Room service is available 8am to 10pm.
- The dining room is located on the ground floor; there are no steps.
- We cater for special diets on request.
- Menus can be provided in large print by prior arrangement.
- All food is locally sourced and in season wherever possible promoting the taste of Wales.
- All literature can be translated in to any language on request.
- The town centre is easily accessible on foot.

tel: 01492 876437

[sarah@fourteenllandudno.co.uk](mailto:sarah@fourteenllandudno.co.uk)

fax: 01492 818107

[www.fourteenllandudno.co.uk](http://www.fourteenllandudno.co.uk)

## fourteen

chapel street  
llandudno  
LL30 2SY

- There is plenty of 'free' on road parking in Chapel Street and environs with a public 'pay and display' car park on Market Street (3 disabled bays), a taxi rank and 2 bus stops located on Gloddaeth Street and the train station is approximately 500 yards.
- Staff are trained to provide effective service appropriate to the needs of all guests, including disability awareness, and hold the Gold Welcome Host Award 'Service for All' scheme.
- Management have good language skills and whenever possible will welcome guests in their own language.
- Assistance dog friendly.
- We ask guests blind and/or deaf, to make this known at the time of booking in case assistance is required during the night and/or in an emergency.
- Whilst fourteen is totally non-smoking throughout, we have a designated smoking area in the rear garden. Access via the back door; there is a small step down up and over a Macclesfield step on to a gravel path. A portable ashtray is provided.

tel: 01492 876437

[sarah@fourteenllandudno.co.uk](mailto:sarah@fourteenllandudno.co.uk)

fax: 01492 818107

[www.fourteenllandudno.co.uk](http://www.fourteenllandudno.co.uk)